



GOVERNMENT OF KARNATAKA

No: COM/HFW/PS /20-21

Date: 13-07-2020

CIRCULAR

Subject: Shifting of Covid Positive Patients who are yet to be allotted
Bangalore Urban (BU) Numbers.

Reference: Circular No:HFW 244 ACS 2020,dated: 04.07.2020

In the above mentioned circular, the protocol to be followed by 108 Ambulance Service for shifting of patients who are having breathing distress is detailed out. Even where Covid tests are yet to be undertaken on such patients, the Hospitals are expected to admit these patients as Covid Suspects and treat them first in isolation wards of the Covid part of the hospital. After the result comes out positive, they should be shifted to Covid Positive section or else treated in the non-Covid part of the hospital.

In such cases it is clarified that Hospitals SHALL NOT insist on any letter from Bruhat Bengaluru Mahanagara Palike (BBMP) or Lab reports or any BU number. Any violations of this admission protocol SHALL attract serious action under the provisions of Karnataka Private Medical Establishment (KPME) Act and Disaster Management Act. Also, till the Covid result comes out, the hospital shall treat the patient at Covid rates for Govt. referred patients.

Further with respect to those patients who have come to know their covid-19 positive status but are Asymptomatic or mildly symptomatic and where BBMP has not assigned BU numbers, the following protocol shall be followed:

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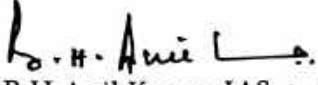
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1. All such patients will be calling the Toll Free number 108 Ambulance Service. On receiving the call, the 108 will ascertain if the patient is Covid-19 positive by enquiring with him/her the proof for the same.
2. The following shall be considered as sufficient proof for the above purpose:
 - a. Any SMS alert on covid-19 positive status received by the patient on his/her mobile from authorized source.
 - b. Any Covid-19 positive Alert in Arogya-Setu App
 - c. Accredited Lab Report indicating Covid-19 positive status (including in electronic form)
3. If any of the above proofs, is available with the patient and the patient is mildly symptomatic or asymptomatic, they shall be shifted to the nearest Covid Care Center (CCC) without any BU number by 108 Ambulance Service.
4. After the patient is taken to CCC, the officers in charge of such CCC shall collect the information like SRF ID, Name of the patient, Address, contact details and the details of the proof for their covid-19 positive and shall be admitted based on these details. No letter of BBMP is required and 108 carrying the patient is sufficient to admit the patient.
5. If on arrival and after admission to the CCC the patient is to be shifted to hospital, the shifting will be done by 108 ambulance services only.
6. If the patients are directly reporting to any CCC on their own the in-charge of CCC will admit the patients after ascertaining the details as listed in points 2 to 4 above.

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In all the cases where 108 ambulances have transported the patients to CCC the patients details as collected above shall be sent to BBMP and BBMP will keep track of this till the BU no is generated. In case of SARI where 108 ambulance services has taken the patient to any hospital only Patient name, cell no shall be compulsorily taken and SRF no is optional , the details will be sent to BBMP for generation of BU no subsequently.


B H Anil Kumar IAS 13/9/2020
Commissioner,

Bruhat Bengaluru MahanagaraPalike.


Pankaj Kumar Pandey IAS
Commissioner

Health & Family Welfare, Karnataka

To,

1. Nodal officer of 108 ArogyaKavach Ambulance Service
2. Cluster heads of Hospitals and Covid Care Centers, Bengaluru Urban.
3. All Zonal Joint Commissioners and Health Officers, BBMP.
4. Chief Health Officer, BBMP and DHO, Bengaluru Urban Taluk
5. Covid Patient Tracking (CPT) cell incharge.

Copy to the following for information:

1. Chief Secretary to GoK, VidhanaSoudha.
2. ACS to Hon. Chief Minister, VidhanaSoudha
3. Principal Secretary to Government, Health and Family Welfare Dept.
4. Principal Secretary to Government, Cooperation Department and Chairman, Covid Patients Shifting Taskforce.
5. Special Commissioner (Health & SWM), BBMP, Bengaluru.